

### Escalation Matrix

Details of	Contact Person	Address	Contact no. (Working hours Monday to Friday 9 am to 5 pm)	Email id
Customer care	Hemant Chile	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 259	<a href="mailto:support@progressiveshares.com">support@progressiveshares.com</a>
Head of Customer care	Harikrishan Patel	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 258	<a href="mailto:Hari.patel@progressiveshares.com">Hari.patel@progressiveshares.com</a>
Compliance Officer	Neha Oza	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 242	<a href="mailto:compliance@progressiveshares.com">compliance@progressiveshares.com</a>
CEO	Aditya Gaggar	122-123-124, Laxmi Plaza, Laxmi Industrial Estate, New Link Road, Andheri (W), Mumbai - 400 053	022-40777500 Ext: 200	<a href="mailto:aditya@progressiveshares.com">aditya@progressiveshares.com</a>

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